

TRAVEL INSTRUCTIONS for Attendees (v20160128)

TRAVEL ORDERS:

If you are seeking to attend with Government travel orders, the process is similar by Service/ managed by each Service and like last year. In general:

Step one: You receive approval to attend from your Service Specialty Leader/Consultant, by name. (As of Jan 2016, no Service has been approved to attend yet. Approval to attend non DOD conferences is for the most part still not at the unit level.)

Step two: Once you receive by name approval to attend from your Service, then you have to go to your local unit and request orders and funds. (There are some limited central funds, all managed by each Service Specialty Leader/Consultant. If there are central funds, your Specialty Leader/Consultant, will be able to give you insight). (The above is true for presenters/non presenters. Preference for conference approval and unit funds typically is given to approved presenters).

UNIFORM:

Based on your Service consultant guidance.

SCHEDULE:

Travel day is Sat 19 March.

There will be Service Training sessions on Sunday 20 March (note, CLMA has Leadership sessions this day at extra cost).

Monday, Tuesday and Wednesday, there will be designated times to meet with your Consultant/Detailer for career management purposes.

The last KnowledgeLab educational session is Wednesday ending at 1130. Most Services will hold breakout sessions from 1130 -1700 to include a SAFMLS members' meeting and awards' presentation.

****Be on the lookout for a comprehensive SAFMLS schedule to be posted on the SAFMLS website (www.safmls.org) & KnowledgeLab's 2016 Registration website shortly.****

REGISTRATION:

\$499 fee all the way through to including registration at the conference as long as you check "SAFMLS member". Reminder Sunday KnowledgeLab Leadership sessions are at extra cost (this is the day most Services will conduct training anyway).

Link for registration:

<http://www.clma.org/p/cm/ld/fid=376>

IN THIS ISSUE...

- 1** Travel Instructions
- 2** Editor's Page
- 3** President's Message
- 4** Consultant's Corner
- 6** SAFMLS KnowledgeLab 2016 Schedule of Events At a Glance
- 7** Coronado Springs Map
- 9** KnowledgeLab Brochure 2016
- 15** Florida State Lodging Tax Exempt Form
- 16** Florida Exemption Certificate



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Medical Laboratory Scientists**



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Editor's Page

Here ye Here ye! This is the call for submission of articles to the Society Scope! Capt Hase and I know that there are incredibly talented laboratorians in the military medical field and we want to hear from you. The Society Scope is a great way to show off the talent of you and your staff as well as raise important laboratory issues within our community. Your peers, consultants and your leaders all read the Scope...because they too are members of SAFMLS! SAFMLS is continuing to grow, especially now that we have partnered with CLMA, this provides a wider audience within the laboratory community. Publishing an article is an excellent way to stand apart from your peers and spotlight the accomplishments and leadership involvement in the laboratory.

The articles we seek do not have to be research in nature. If you look through our previous publications at www.safmls.org (Look for Society Scope on the left-hand of the www.safmls.org webpage), you will see we have articles about regulatory compliance, career corner, clinical applications and leadership development, for example. You can send us an overview of your experience from deployment or a spotlight of an event from your current hospital. We love those pictures!

There is no length format. If you have published your article in another publication, we can reprint as long as you request permission from the original publication. Don't forget that any article you submit for publication must be approved by your unit/base public affairs office. It is a fairly simple process with far reaching impact. Showcasing the hard work and accomplishments both at your home base and downrange is a great way to keep the SAFMLS organization growing and expanding.

So put those writing skills to test! We need to know what is taking place with you and at your unit.

Maj Paul Eden, USAF
Capt Rochelle Hase, USAF

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Website at
www.safmls.org
and
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NEW DEADLINES for SAFMLS Society Scope:

Winter	Vol X Number 1	Deadline: 1 Dec
Summer	Vol X Number 2	Deadline: 1 Apr
Fall	Vol X Number 3	Deadline: 1 Aug

President's Message

COL Eva (Kris) Calero, US Army

Dear SAFMLS members,

It is with a great sense of honor and gratitude I send you this first message. I would have never guessed back in 1993, when I became a SAFMLS member, that I would be elected as President of this awesome organization.

I cannot express how much SAFMLS has shaped me and given me purpose. The people I have met through this organization serving either as active duty or civil service, gave me strength and reassurance that while our mission is daunting, we can make it happen and make a difference. For over 20 years I have learned from and looked in awe at the senior members in our fields and connected with peers, gaining so many contacts with whom to network and conduct business partnerships. SAFMLS provided me with the ability to adopt better business practices and conduct resource sharing agreements locally and with centers of excellence in different regions. But most importantly, SAFMLS provided more role models and resources than any other organization in the laboratory sciences field. I thank every member who stood up and presented or wrote an article; you gave all of us strength and direction of unequaled magnitude. SAFMLS is relevant and fundamental to our mission in the federal government. It is a humbling and formidable task to ensure we remain as one of the most important resources to our distinctive mission as Federal Laboratory Scientists.

I ask that you embrace the Clinical Laboratory Management Association (CLMA). This organization is uniquely similar to SAFMLS and we formed a partnership with them at a time when SAFMLS was not able to conduct large-scale business agreements as a stand-alone organization. CLMA has welcomed us without reservation and has greatly facilitated our partnership. CLMA membership brings to each of us professionally not only the ability to shape our experiences with federal government laboratory managers; you can now shape and build your leadership skills with your peers in industry. I would argue that the ability of any organization and individual to succeed is one that is exposed to, understands and adapts to all trends in an industry. Our civilian laboratory managers have a myriad of financial and administrative experiences we can learn from and collaborate with toward our common goals of accuracy, timeliness, effectiveness and efficiency. We have the best of all worlds, interacting with both federal and industry leaders and laboratory managers.

We still face a few challenges as an organization. The conference approval packets are service-driven. We continue to discuss the location of annual meetings and securing government lodging rates. We will continuously need your feedback now and in the future to improve SAFMLS. This is your organization; help me shape it and allow it to grow within the never-ending landscape we find the Pathology field in these day. Labs must always network to remain well-structured and of global influence.

Please enjoy this special Scope publication highlighting KnowledgeLab 2016. Check out the SAFMLS schedule and cross-reference it against KnowledgeLab's educational session schedule. Our combined schedules will allow you to partake of the educational sessions, leadership sessions, learn technologies during the vendor sessions as well as provide opportunities to connect with each other. Conduct yourselves professionally; remember you are representing a service or an agency. Thank you for everything you bring and thank you for ensuring you always learn. I will see you in Orlando, FL!



Consultant's Corner

Nathan H. Johnson, Col, USAF, BSC
Director, Center for Laboratory Medicine Services
Air Force Surgeon General Clinical Laboratory Consultant
Office of Assistant Secretary of Defense for Health Affairs
Clinical Support Division/Health Care Operations/Defense Health Agency

There has never been a better time to be a SAFMLS member. It was great to see a number of you in Orlando last year at Knowledge Lab 2015. In my 26 years as a lab officer, my memories of SAFMLS are among my favorites. I am so very happy that we are now on track for annual meetings. As we head into Knowledge Lab 2016, I am even more excited. In addition to the networking and military and lab specific training, being an active SAFMLS member and attending our annual meeting demonstrate your commitment to excellence and professionalism. Why is this important for the military laboratory professional? There are many reasons, but I would like to highlight two important points.

As military laboratory professionals, we are “temporary” by definition. By that, I mean that we are generally going to serve anywhere between 4 and 30 years. Most of us will transition to the civilian community at some point. Some of us will continue to work in the laboratory setting, some will work in the healthcare setting, some in the academic setting, and others will work in an unrelated field. It makes no difference what you do after your time in the military, you will be judged by your professional accomplishments and affiliations. The time and money you invest as a SAFMLS member will truly help you later in life.

As military laboratory professionals, we should all be fully committed to the best laboratory support for our healthcare organization. I believe our military labs are absolutely the best. Why do I believe that? The answer is easy. I see the results on a daily basis. For example, I know that our overall DoD College of American Pathologists inspection score is >99.5% and our proficiency scores are >98%. Our civilian colleagues do not have access to this information. Their impression of “military labs” may be based on their inaccurate view of the military in general. I recall an interaction I had in the late 80s during my medical technology internship. My internship was in a major medical center that was near an Air Force Base. One day, one of the technologists made this comment: “Can you believe they issue blood at Base XYZ? I mean, all their techs are unqualified. They are going to kill someone”. Unless someone who heard these comments had actual knowledge of military medicine or military laboratory medicine, what can we expect them to believe? The only way we, collectively, can combat these false thoughts is to carry our military lab message forward! A great way to do this is with regular dialogue with our civilian peers. This is why I am very excited our SAFMLS partnering with the Clinical Laboratory Management Association (CLMA). CLMA is made up of laboratory leaders from across the United States. During our annual SAFMLS-CLMA meeting, we have the opportunity to share our best practices with the civilian community. Speaking at a national “name-brand” laboratory meeting also looks very good on your professional resume or Curriculum Vitae. The SAFMLS-CLMA partnership brings an enhanced level of credibility to SAFMLS and military laboratory medicine. There are also steeply discounted CLMA memberships available to military personnel and there are many local CLMA chapters that offer even more professional development. Please consider the immediate and future benefits of SAFMLS membership and I looked forward to seeing you in Orlando!



HOTEL:

Disney Coronado Springs Resort:

The official hotel for KnowledgeLab 2016 is the Disney's Coronado Springs Resort. All convention activities will be held at the Disney's Coronado Springs Resort. We have recently been given notification that the hotel has created a sub-block under the CLMA hotel block called "government" under the CLMA block.

These rooms are now available for booking. SAFMLS can only make a reservation them by calling the reservations line 407-939-4686 and referencing CLMA government rooms. As a reminder, these are first come, first serve and the room rate is \$127 per night plus tax. A valid government ID is required.

There is limited availability at the per diem rate. **It is strongly encouraged by all Services that you share a room.**

FLORIDA HAS TAX EXEMPTION FOR GOVERNMENT EMPLOYEES. Bring and fill out a tax exemption form when you arrive to the hotel.

When rooms at per diem rate are exhausted at the Coronado, another option is the Best Western Lake Buena Vista:

The Best Western Lake Buena Vista will able to offer 25 rooms on a courtesy hold only until February 5th only! The reservations department phone number for those who would like to call is (800) 348-3765. SAFMLS should ask for the Clinical Laboratory Management Association KnowledgeLab or the CLMA Knowledge Lab block (both names are in the block). This hotel is about 10 minutes (by vehicle) away from the Coronado Springs Resort. The default display will show a \$13.99 resort fee, but this is waived for SAFMLS and this group will not be charged the resort fee. There are around the clock free shuttles from the Best Western to Animal Kingdom and from Animal Kingdom to the Coronado. This can take up to 45 min back and forth. The Best Western has a taxi service to the Coronado, at a small cost, that is easily disbursed if several of you share a cab. As well, it is suggested anyone who has rental car allowance or drives to Orlando, use this hotel and share a ride with others.

CLMA was also able to get the Holiday Inn located in the Walt Disney World Resort to offer a courtesy hold of 32 rooms. These rooms are one a first come, first serve basis.

To make reservations, you can use the below link with the booking code LAB.

Map for Distance:

Caution-<https://www.google.com/maps/dir/1805+Hotel+Plaza+Blvd,+Orlando,+FL+32830/Disney's+Coronado+Springs+Resort,+1000+Buena+Vista+Dr,+Orlando,+FL+32830/@28.372983,-81.5570985,14z/data=!3m1!4b1!4m13!4m12!1m5!1m1!1s0x88dd8025bb567e1b:0xd47a9e44e738f24!2m2!1d-81.5085372!2d28.375304!1m5!1m1!1s0x88dd7ef64d9507af:0xf376631cc148d5e3!2m2!1d-81.574105!2d28.362177>

SAFMLS KnowledgeLab 2016 Schedule of Events At a Glance

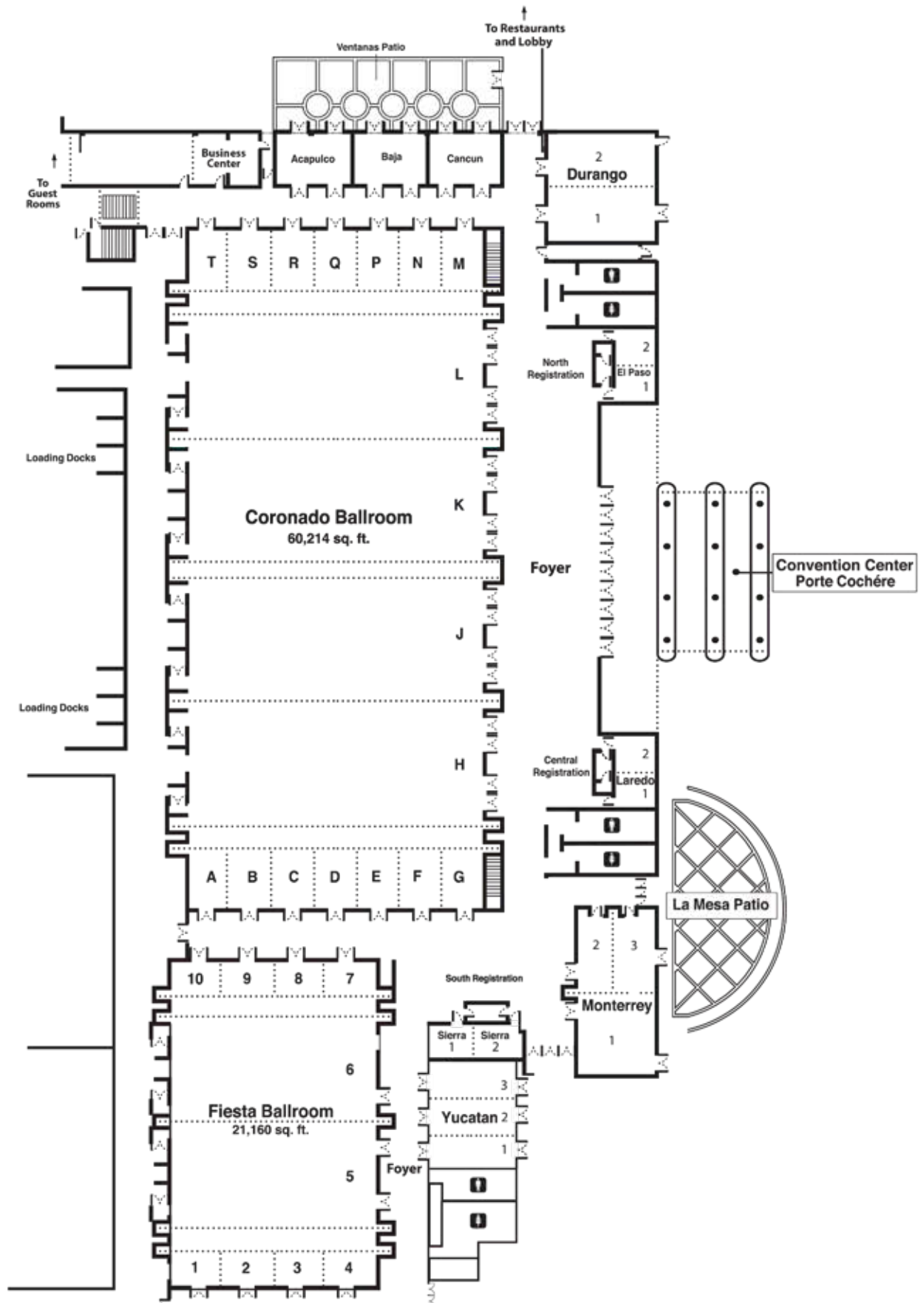
	Sat 19 March	Sun 20 March	Mon 21 March	Tues 22 March	Wed 23 March
ARMY	Travel Day	0800-1700 Army Specific Training Coronado A-C POC: COL Marilyn Brew or LTC Robert Nace	0800-1600 Army Career Counseling* Fiesta 1 POC: LTC Kassebaum 1730-1800 AOC Strategy Fiesta 1 POC: COL Brew 1730 1800 71A Breakout Room TBD POC: COL Kozar	0800-1600 Army Career Counseling* Fiesta 1 POC: LTC Kassebaum 1730-1800 AOC Strategy Fiesta 1 POC: COL Brew 1730 1800 8T Breakout Room TBD POC: LTC Taylor	0800-1600 Army Career Counseling* Fiesta 1 POC: LTC Kassebaum 1330-1700 Army Breakout Session Coronado A-C POC: COL Brew or LTC Nace
NAVY	Travel Day	0800-1800 Navy Lab Officer Training Coronado D-F POC: CDR Todd Tetreault	0800-1600 Navy Career Counseling* Fiesta 2 POC: CDR Todd Tetreault	0800-1600 Navy Career Counseling* Fiesta 2 POC: CDR Todd Tetreault	0800-1600 Navy Career Counseling* Fiesta 2 POC: CDR Tetreault 1330-1700 Navy Breakout Session Coronado D-F POC: CDR Tetreault
AIR FORCE	Travel Day	0730 -1630 Air Force Breakout Session Monterrey 1-3 POC: Col Nathan Johnson, Maj Conrow, MSgt Bamby	1000-1200 Air Force Career Counseling** Fiesta 3 POC: Col Johnson	1000-1200, 1300-1400, 1530-1730 Air Force Career Counseling** Fiesta 3 POC: Col Johnson	0800-1000 Air Force Career Counseling** Fiesta 3 POC: Col Johnson 1330-1630 Air Force Breakout Session Monterrey 1-3 POC: Col Johnson
SAFMLS	Travel Day	1800-1830 DHA/CLMS Update to all Service Members Fiesta 6			1145-1315 SAFMLS Business Meeting and Awards Presentation Fiesta 6 (Lunch Provided) POC: Lt Col Jeannette Watterson

*For Army and Navy Career Counseling appointments, sign up at the SAFMLS Message Board by the Registration Desk

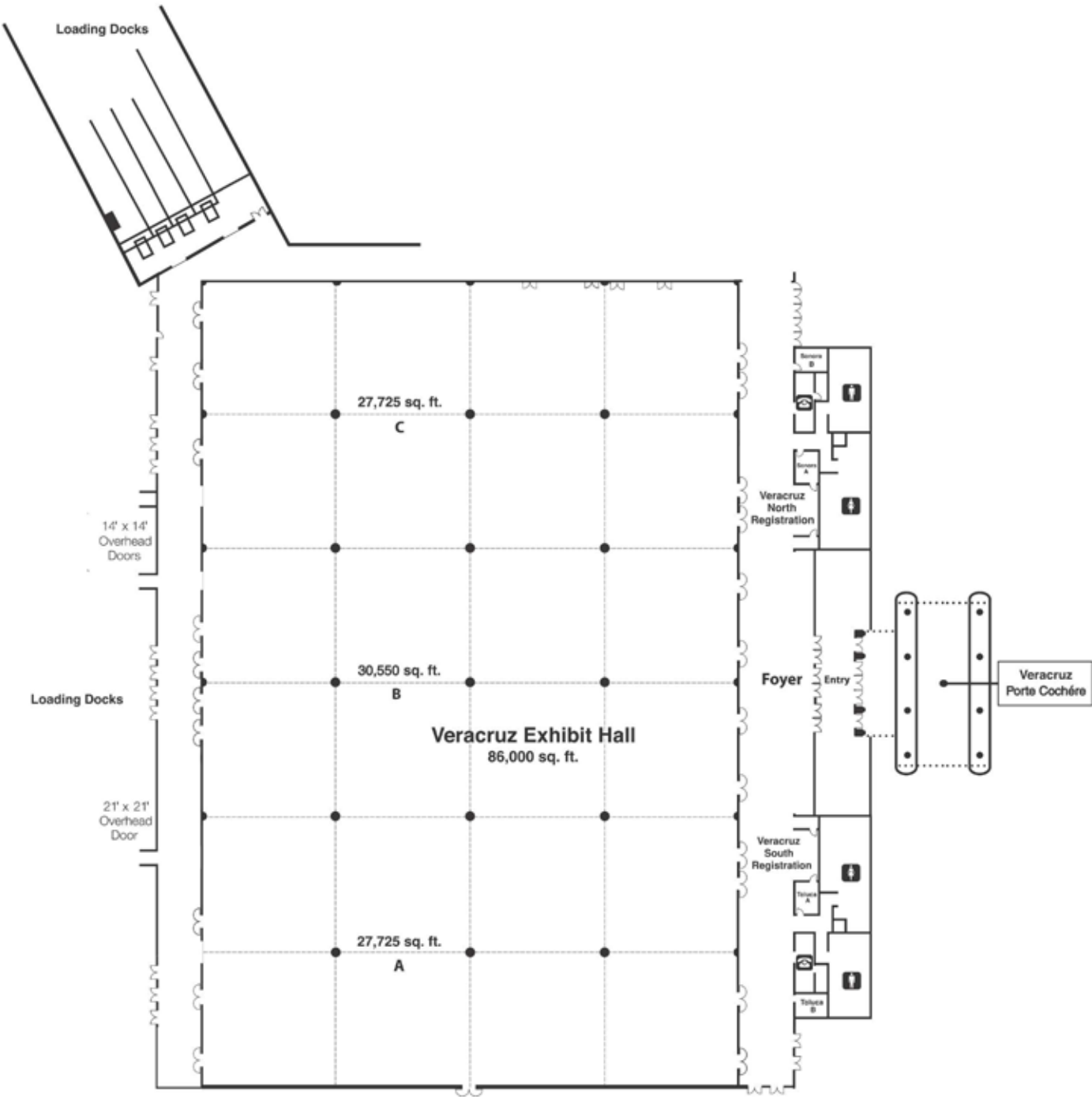
**For Air Force Career Counseling appointments, contact Maj Conrow



DISNEY'S CORONADO SPRINGS RESORT



DISNEY'S CORONADO SPRINGS RESORT



March 20-23

KnowledgeLab 2016

Attend KnowledgeLab 2016, March 20-23 in Central Florida.

Bring your questions, challenges, and success stories. We promise you will have at least one “aha” moment that will help make your laboratory stronger over the coming year!

Educational Highlights

- More than 36 educational breakout sessions. Topics include sessions like:
Daring to Rehumanize the Workplace; Managing Personnel Challenge *Presented by Lucia Ellen More*

Effective Change Management: Hard Decisions and Re-Organization in a Laboratory Send-Out Department *Presented by Jane Dickerson & Monica Wellner*

Laboratory Networks: A strategic alliance to retain relevance in a Value Based world *Presented by Mike Hiltunen*
- More than 20 dedicated 30-minute short topic sessions presented with a military perspective. Session topics include:

The New (Molecular) World Order: What New Technologies Offer the Microbiology Lab and its Stakeholders *Presented by Amanda Roth*

Lab Management and Leadership *Presented by Brian Casleton*

AFMS Laboratory Biological Defense Policy/Guidance Update *Presented by Carol West*

Networking

Come and experience the difference the KnowledgeLab community can make for you. Stop by the exhibit hall to meet with vendors, and connect with your colleagues at the Mix and Mingle networking event and the attendee dinner.

Register

Registration will be open in November. Save the date and be sure to register early for extra savings!

General Sessions

Dr. Edward Creagan, M.D., F.A.A.H.P.M., How to Survive the Stress of Life in the 21st Century: Insider Tips to Go the Distance

Dr. Creagan will share with the "insider's recipe" to go the distance in today's environment in his presentation. He will emphasize the biology, psychology, spirituality and sociology of stress. He will share practical, user-friendly approaches that can be implemented today so that we can continue to bring our gifts and skills to our personal and medical communities. He is also the author of the fully revised second edition of his triple award-winning book in collaboration with Sandy Wendel, M.D., *How Not to Be My Patient: A Physician's Secrets for Staying Healthy and Surviving Any Diagnosis*.

Mark Noon, The Set Up: How to Set Up Yourself and Other for Greatness

With 20 years of leadership experience in Military and Civilian Healthcare focusing on Patient Services and Executive Leadership, Mark Noon teaches you how to develop, manage up, and value employees, teammates, leaders. You will learn how to set up yourself for success, so you can set up others; identify the characteristics of leader development; learn how to manage up teammates for higher performance; and create the most effective teams by putting people in the right positions for the best outcomes, adding value and managing up for higher performance.

Col. Brian Castelton, US Air Force, Col. Kris Calero, US Army and CDR Adrian Gaskin, US Navy, Clinical Laboratory Management in the Military Health System

The panel will provide an overview of laboratory medicine within the Military Health System (MHS) and Department of Defense (DoD). Panel members will share their experiences, challenges and solutions for laboratory management; from laboratory managers and directors that rotate every 2-4 years; a staff made up of very junior military laboratory technicians with a civilian personnel backbone; strategies to ensure we comply with regulatory requirements; cost effective management; deployments; and overseas operations.

[Learn More](#)

Monday, March 21	Time	Session Title
ICE Poster Winner	1:15 pm - 2:00 pm	TBD
Short Topics 1B	1:30 pm - 2:00 pm	Assuming Control of Your First Lab Speaker: Lt. Col. Gregory Shane Hendricks, USAF, BSC, MS, MT(ASCP), Air Combat Command
Short Topics 1C	1:30 pm - 2:00 pm	Team Building Speakers: Daniel Thomas Wilson, ASCP, Core Laboratory & Maria Langeslay, ASCP, David Grant Medical Center
Short Topics 1D	1:30 pm - 2:00 pm	AF Response: Osan Anthrax Incident May 2015 Speakers: Maj. Tracy Oumeddour, USAF & Maj. Paul Nelson, USAF
Short Topics 1E	1:30 pm - 2:00 pm	Earn Your Specialist Certification! Speaker: Nathan Johnson, Ph.D.,MS, MA, M (ASCP),MT,DLM,SC,SLS, FACHE, Defense Health Agency
Short Topics 1F	1:30 pm - 2:00 pm	The New (Molecular) World Order: What New Technologies Offer the Microbiology Lab and its Stakeholders Speaker: Amanada Roth, CPT, PhD, MLS(ASCP)CM, United States Army
Breakout 1A	2:15 pm - 3:15 pm	Test Utilization Strategies at UnityPoint Health Speaker: Carol Collingsworth MBA, MT(ASCP)SC, UnityPoint Health, St. Luke's Hospital
Breakout 1B	2:15 pm - 3:15 pm	An Indepth Look at Training, Competency, and Evaluations Speaker: Israel Bennett Jr., LT. COL., MT(ASCP), NCA (CLS), Air Force Reserves, OIC Biomedical
Breakout 1C	2:15 pm - 3:15 pm	Influencing Your Leadership Team Part II: Case Studies Speaker: Rodney W. Forsman, BS, Mayo Clinic
Breakout 1D	2:15 pm - 3:15 pm	Putting the Pieces Together: Safety Regulations and Guidelines Speaker: Dan Scungio, MT (ASCP), SLS, CQA (ASQ), Sentara Healthcare
Breakout 1E	2:15 pm - 3:15 pm	Application of Systems Thinking to Gain Efficiencies Speaker: Max Salfinger, MD, National Jewish Health
Breakout 1F	2:15 pm - 3:15 pm	Laboratory Networks: A Strategic Alliance to Retain Relevance in a Value Based World Speaker: Mike Hiltunen MBA, MT(ASCP), Executive Director, GreatLakes Laboratory Network
Breakout 2A	3:30 pm - 4:30 pm	AACC Speaker: TBD
Breakout 2B	3:30 pm - 4:30 pm	Strengthening Ties Between Nursing, Physician, and Ancillary Staff Speakers: Nathan Johnson, Ph.D.,MS, MA, M (ASCP),MT,DLM,SC,SLS, FACHE, Defense Health Agency & Scott L. Bamby, MSgt, USAF, AF DoD CLIP Manager, Center for Laboratory Medicine Services
Breakout 2C	3:30 pm - 4:30 pm	Finding the Work Force of the Future Speaker: Marianne Gehen, BSMT, ASCP, MBA, Kaleida Health System Buffalo General Hospital
Breakout 2D	3:30 pm - 4:30 pm	Leadership Development - A Core Competency for Every Laboratory Manager Speaker: Calvin Guyer, MS, CFP, CPC, Cleaver Company

Monday, March 21 (cont.)	Time	Session Title
Breakout 2D	3:30 pm - 4:30 pm	Leadership Development - A Core Competency for Every Laboratory Manager Speaker: Calvin Guyer, MS, CFP, CPC, Cleaver Company
Breakout 2E	3:30 pm - 4:30 pm	So You've Been Promoted...Now What? Speaker: Patty Eschli-man, MHA, MLS(ASCP)cm DLMcm, Madonna Rehabilitation Hos-pital
Breakout 2F	3:30 pm - 4:30 pm	Stress Management Speakers: Deb Hagen-Moe, M.Ed., Mayo Clinic & Amy Seegmiller Renner, M.S., HT(ASCP)CM, Mayo Clinic
Short Topics 2A	4:45 pm - 5:15 pm	Conflict Management in the Workplace Speaker: Jamie Olguin, 2nd Lt, USAF, BSC, USAF
Short Topics 2B	4:45 pm - 5:15 pm	Faster Microbiology - An Outcome Analysis Speaker: James E. Lee, Ph.D., MT(ASCP), Madigan Army Medical Center
Short Topics 2C	4:45 pm - 5:15 pm	Things to Consider When Relocating a Clinical Laboratory Speakers: John Paap, MLS(ASCP)CM, M.S. H.S., US Army & Maria A. Bowser, MLT, Ireland Army Community Hospital
Short Topics 2D	4:45 pm - 5:15 pm	Managing a Laboratory in Remote Locations Speakers: Krystal Glaze, CLS, ASCP, USN Navy & Mary Robin See-ley, CLS, ASCP, US Navy
Short Topics 2E	4:45 pm - 5:15 pm	Level the Playing Field - Obtaining Your FACHE Credential Speaker: Nathan Johnson, Ph.D., MS, MA, M (ASCP), MT, DLM, SC, SLS, FACHE Defense Health Agency
Short Topics 2F	4:45 pm - 5:15 pm	Getting Past the Blame Game to Improve Patient Care Speaker: Karla Workman, 1st Lt, USAF, BSC, MLS (ASCP)CM, US Air Force

Tuesday, March 22	Time	Session Title
ICE Poster Winner	1:15 pm - 2:00 pm	TBD
Short Topics 3B	1:30 pm - 2:00 pm	Changing Healthcare Delivery: A Review of Smartphone-Based Diagnostics in Clinical Laboratories Speaker: Olga A. Terekhina, BS, MLS(ASCP), US Army
Short Topics 3C	1:30 pm - 2:00 pm	WAM, MEPRS and CHCS Monthly Workload Validation Speaker: Robert Lee Nace, MLS (ASCP), MSHI, US Army Medical Command (US MEDCOM)
Short Topics 3D	1:30 pm - 2:00 pm	Lab Management and Leadership Speaker: Brian Casleton, Colonel, USAF, BSC, US Air Force
Short Topics 3E	1:30 pm - 2:00 pm	Improving Laboratory Operations through the Use of Share-Point Technology Speaker: Trent Korain Freeman, MA MLSCM CT LCDR MSC USN, United States Navy
Short Topics 3F	1:30 pm - 2:00 pm	Beyond Satisfactory: Proficiency Testing Evaluations Speakers: Capt. Tammy Shaw, USAF, BSC, US Air Force & Lt. Col. Ramil C. Codina, USAF, BSC, US Air Force

Tuesday, March 22 (cont.)	Time	Session Title
Breakout 3A	2:15 pm - 3:15 pm	Effective Change Management: Hard Decisions and Re-organization in a Laboratory Send-out Department Speakers: Jane Dickerson, PhD, DABCC, Seattle Childrens Hospital & Monica Wellner, Seattle Childrens Hospital
Breakout 3B	2:15 pm - 3:15 pm	The Phlebotomy Manager's Toolbox Speaker: Kathy Inglis, MS, MT (ASCP), Susquehanna Health
Breakout 3C	2:15 pm - 3:15 pm	Quick Win Waste Walk: Engaging Front-line Staff in Lean is an Investment in Talent Speaker: Heidi Miksanek, BS, MS, SSBB, Mayo Clinic
Breakout 3D	2:15 pm - 3:15 pm	Management vs Leadership: How to Propel Yourself Into Greatness and Become a True Leader Speaker: Patty Eschliman, MHA, MLS(ASCP)cm DLMcm, Madonna Rehabilitation Hospital
Breakout 3E	2:15 pm - 3:15 pm	Laboratory Report Formats and Reference Ranges. How Labs Can Facilitate the Medical Decision Process Speakers: Joshua Martinez, MT(AMT), US Army & Jeffrey Baker, US Army
Breakout 3F	2:15 pm - 3:15 pm	Propel Patient Satisfaction to New Heights Using Queueing Theory to Reduce Patient Wait Times Speakers: Nathan Johnson, Ph.D.,MS, MA, M (ASCP),MT,DLM,SC,SLS, FACHE Defense Health Agency & Warren Conrow, BSC, USAF, Defense Health Headquarters
Breakout 4A	3:30 pm - 4:30 pm	The Laboratory Value Proposition Speaker: Joe Keary, MS, MBA, Irwin Army Community Hospital
Breakout 4B	3:30 pm - 4:30 pm	Instituting a Phlebotomy Training Program to Combat Turnover in This Employee Population Speaker: Barbara Day, MS, MT(ASCP)SBB, Excela Health
Breakout 4C	3:30 pm - 4:30 pm	How to Win Friends and Influence Policy by Becoming a Successful Advocate for Your Profession Speaker: Mary Jo Bonifas, MT(ASCP), United Clinical Laboratories
Breakout 4D	3:30 pm - 4:30 pm	The Individualized Quality Control Plan (IQCP): What You Need to Know to Ensure Compliance Speaker: Deborah Perry, M.D., Children's Hospital & Medical Center
Breakout 4E	3:30 pm - 4:30 pm	Daring to Rehumanize the Workplace; Managing Personnel Challenges Speaker: Lucia Ellen More, MT(ASCP), MS, US Air Force
Breakout 4F	3:30 pm - 4:30 pm	Laboratory Outreach Challenges, Solutions and Future Survival Strategies Speaker: Jane Hermansen, MBA, MT(ASCP), Mayo Clinic

Tuesday, March 22 (cont.)	Time	Session Title
Short Topics 4A	4:45 pm - 5:15 pm	AFMS Laboratory Biological Defense Policy/Guidance Update- Speaker: Carol West, Lt. Col., USAF, MT(ASCP), US Air Force
Short Topics 4B	4:45 pm - 5:15 pm	Using Data for Resource Management Decisions Speaker: Warren Conrow, BSC, USAF, Defense Health Headquarters
Short Topics 4C	4:45 pm - 5:15 pm	Navigating AF the Promotion System & Career Progression Pyramid Speaker: Brian Caselton, Colonel, USAF, BSC, US Air Force
Short Topics 4D	4:45 pm - 5:15 pm	Leader or Manager - Leverage Your Strengths Speaker: Marilyn D. Brew, MA, Mgmt; MT (ASCP), US Army
Short Topics 4E	4:45 pm - 5:15 pm	Biological Warfare Agents and Current Testing Speaker: Paul Eden, Jr, PhD, MT (ASCP), US Air Force
Short Topics 4F	4:45 pm - 5:15 pm	"Trust But Verify" Improving Quality Through Routine Audits Speaker: James Lehman, MBA, MT(ASCP), Blanchfield Army Community Hospital

Wednesday, March 23	Time	Session Title
Breakout 5A	8:00 am - 9:00 am	Just Keep Swimming! Do More with Less in Today's Healthcare Environment Speaker: Christina Nickel, MHA, MLS(ASCP)cm, Bryan Medical Center
Breakout 5B	8:00 am - 9:00 am	Total Tech Competency...From Training to Assessment Speaker: Crystal Marie Davis, MLS, ASCP, USAF
Breakout 5C	8:00 am - 9:00 am	Increasing Clinical Effectiveness Through Standards of Work Speaker: Lonnie Stallcup, BS, MT, Laboratory Alliance of CNY
Breakout 5D	8:00 am - 9:00 am	Leveraging Adaptive Leadership Theory in the Laboratory Speaker: Jason R. Majorowicz, MBA, Mayo Clinic
Breakout 5E	8:00 am - 9:00 am	Coding and Reimbursement 2016 Update Speakers: Paul Keoppel, MBA, MT(ASCP), Intermountain Healthcare & Kathy Lindgren, BSM, CHC, Aurora Health Care
Breakout 5F	8:00 am - 9:00 am	The Joint Commission and IQCP Speaker: Stacy Olea, MBA, MT(ASCP), FACHE, The Joint Commission
Breakout 6A	9:15 am - 10:15 am	Know When to Hold Them, Know When to Fold Them...Dealing With Difficult Employees Speaker: Tony Kurec, MS, H(ASCP)DLM, SUNY Upstate Medical University
Breakout 6B	9:15 am - 10:15 am	Medical Laboratory Sciences Career Ladder Speaker: Ellen J. Dijkman Dulkes, MS, MT(ASCP), Dartmouth Hitchcock Medical Center
Breakout 6C	9:15 am - 10:15 am	Leveraging Mentorship as a Management Tool to Enhance Employee Development Speaker: Jane Hermansen, MBA, MT(ASCP), Mayo Clinic

Breakout 6D	9:15 am - 10:15 am	Point of Care Testing and the Laboratory - Partnership for Patient Centered Care Speaker: Joe Keary, MS, MBA, Irwin Army Community Hospital
Breakout 6E	9:15 am - 10:15 am	Successful Implementation of New Tests Utilizing Proven Project Management Techniques Speaker: Melissa Hiserote, MS, PMP, Sonic Reference Laboratory
Breakout 6F	9:15 am - 10:15 am	Development of Non-Conforming Event Risk Management Program for Laboratory Errors Speakers: Andrea Park, MLT, ASQ CQIA, CLQM, LifeLabs Medical Laboratory Services & Margaret Grabowski, LifeLabs Medical Laboratory Services



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Suggested Format for Blanket Exemption Certificate Based on Property's Use

DR-97
R. 07/05

The Department of Revenue **does not supply** a blanket certificate of exemption form. We do provide this suggested format that you may use in accordance with Rule 12A-1.038, Florida Administrative Code (F.A.C.). Generic certificates are available at your local office supply store for a nominal fee. If you prefer, your printer can prepare a certificate to suit your particular needs as long as it contains the essential information set out below.

Suggested Format Blanket Exemption Certificate In Accordance with Rule 12A-1.038, F.A.C.

This is to certify that the tangible personal property purchased, leased, licensed, or rented; or services purchased on or after _____ (date) from _____ (selling dealer's business name) is purchased, leased, licensed, or rented for the following purpose as checked in the space provided below. **Note:** This is not intended to be an exhaustive list.

- | | |
|---|--|
| <input type="checkbox"/> Materials, containers, labels, sacks, bags, or similar items intended to accompany a product for sale at other than retail, as provided in section 212.02(14)(c), Florida Statutes (F.S.), by persons who are not required to be registered under s. 212.18(3), F.S. | <input type="checkbox"/> Educational materials, such as glue, paper, paints, crayons, unique craft items, scissors, books, and educational toys, purchased by child care facilities outlined in s. 402.305, F.S., that hold a current license under s. 402.308, F.S., hold a current Gold Seal Quality Care designation as provided in s. 402.281, F.S., and provide employees with basic health insurance as defined in s. 627.6699(12), F.S., as provided in s. 212.08(5)(m), F.S. |
| <input type="checkbox"/> Incorporation into items of tangible personal property manufactured, produced, compounded, processed, or fabricated for one's own use, as provided in Rule 12A-1.043, F.A.C. | |
| <input type="checkbox"/> Printing of a publication exempt under the provisions of s. 212.08(7)(w), F.S. | <input type="checkbox"/> Motor vehicle rented or leased by a dealer who will provide the motor vehicle at no charge to a person whose motor vehicle is being repaired, adjusted, or serviced by dealer, as provided in s. 212.0601(4), F.S. |
| <input type="checkbox"/> Items, such as paper and ink, that will be incorporated into and become a component part of a publication exempt under the provisions of s. 212.08(7)(w), F.S. | |
| <input type="checkbox"/> Other (include description and statutory citation):

_____ | |

Note: There are other suggested formats for exemption certificates based on the use of the property or services that are provided in other sections of Rule Chapter 12A-1, F.A.C. and in Tax Information Publications (TIPs) issued by the Department.

I understand that if I use the property or service for any nonexempt purpose, I must pay tax on the purchase or lease price of the taxable property or service directly to the Department of Revenue.

I understand that if I fraudulently issue this certificate to evade the payment of sales tax, I will be liable for payment of the sales tax plus a penalty of 200 percent of the tax and may be subject to conviction of a third degree felony.

The exemption specified by the purchaser may be verified by calling 800-352-3671.

Purchaser's name: _____

Purchaser's address: _____

Name and title of purchaser's authorized representative: _____

By: _____
(Signature of purchaser or authorized representative)

Title: _____ Date: _____
(Title – only if purchased by an authorized representative of a business entity)

EXEMPTION CERTIFICATE
TO BE USED BY FEDERAL EMPLOYEES

DATE

SELLING DEALER'S NAME

SELLING DEALER'S ADDRESS

I, the undersigned am an employee of the federal agency identified below. The purchase or lease of tangible personal property or services or the rental of living quarters or sleeping accommodations on or after _____ (DATE[S]) from the business identified above is in pursuit of my employer's affairs. The Government of the United States either will pay the seller directly or will provide reimbursement to the employee for the actual cost of the purchase or lease of tangible personal property, services, or living quarters or sleeping accommodations made on this date(s).

Under penalties of perjury, I declare that I have read the foregoing and the facts stated in it are true.

SIGNATURE OF EMPLOYEE

NAME OF FEDERAL AGENCY

ADDRESS OF FEDERAL AGENCY

THIS CERTIFICATE MAY NOT BE USED TO MAKE EXEMPT PURCHASES OR LEASES OF TANGIBLE PERSONAL PROPERTY OR SERVICES OR RENTAL OF LIVING ACCOMMODATIONS FOR THE PERSONAL USE OF ANY INDIVIDUAL EMPLOYED BY A UNITED STATES GOVERNMENTAL AGENCY. PROPER IDENTIFICATION IS REQUIRED BEFORE THIS CERTIFICATE MAY BE ACCEPTED BY THE SELLER.

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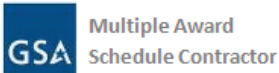
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